

## CONTRACT FOR BIKE RENTAL 2025

1 – Bikes and accessories are delivered in perfect condition of maintenance. They are checked at the moment of the rental and any damage or malfunction will be noted. The Customer undertakes to return Bikes and accessories in the same conditions. The Customer is also forbidden to eliminate or modify any plates, frame number, logo and sticker on bikes and accessories.

2 – The Customer agrees to use Bikes and accessories carefully and diligently and respect the traffic laws, that declares to know. Itinera Bike & Travel is not liable for any damage to properties or persons due to improper use of the Object.

3 – Prior telephone notice, if Itinera Bike & Travel agrees, the Customer can extend the rental days. In the event of late delivery without notice, the Customer must pay the cost of the extra rental days and a penalty for each day of delay, quantified as the daily rate increased by 50%.

4 – The custody of Bikes and accessories is entrusted to the Customer's direct responsibility. If, at the time of the re-delivery, Bikes and accessories are damaged/broken/lost, the Customer must pay compensation quantified by Itinera Bike & Travel.

5 – In the event of theft of Bikes and accessories, the Customer is obliged to report the matter to the Police Authorities and to deliver the copy of the complaint to Itinera Bike & Travel. The compensation is quantified by Itinera Bike & Travel, based on the commercial value of Bikes and accessories.

6 – In case of cancellation of the rental up to 3 days before the service, 50% of the cost of the rental will be refunded; later no refund.

7 – A guarantee deposit may be required in order to guarantee the integrity of Bikes and accessories. It will be returned to the Customer after the regular re-delivery and control of the good conditions of Bikes and accessories.

8 – Itinera Bike & Travel reserves the right to suspend the rental service in case of non-compliance of the Customer.

9 – This Agreement is governed by the Italian Law, in case of dispute over the interpretation or execution of it, the competent court will be the one in Verona. As far as not covered by this contract, the provisions of the Civil Code relating to the leasing of movable property shall be deemed to be applicable.

10 – Data Processing, Communication And Dissemination. According to the art. 13 of the European Regulation n. 2016/679 (General Data Protection Regulation - GDPR), the Supplier communicates that the data provided in this Agreement will be processed by the Supplier as required by law. The data provided and/or in any case relating to the Customer will be used for:

- Administrative, accounting and financial management of the obligations deriving from this Agreement.
- Credit recovery activities that should become necessary at the discretion of the Supplier.
- Compliance with legal obligations including the Legislative Decree 81/2008.

*The signature of the client will be requested at the moment of the pick up of the bike/s.*